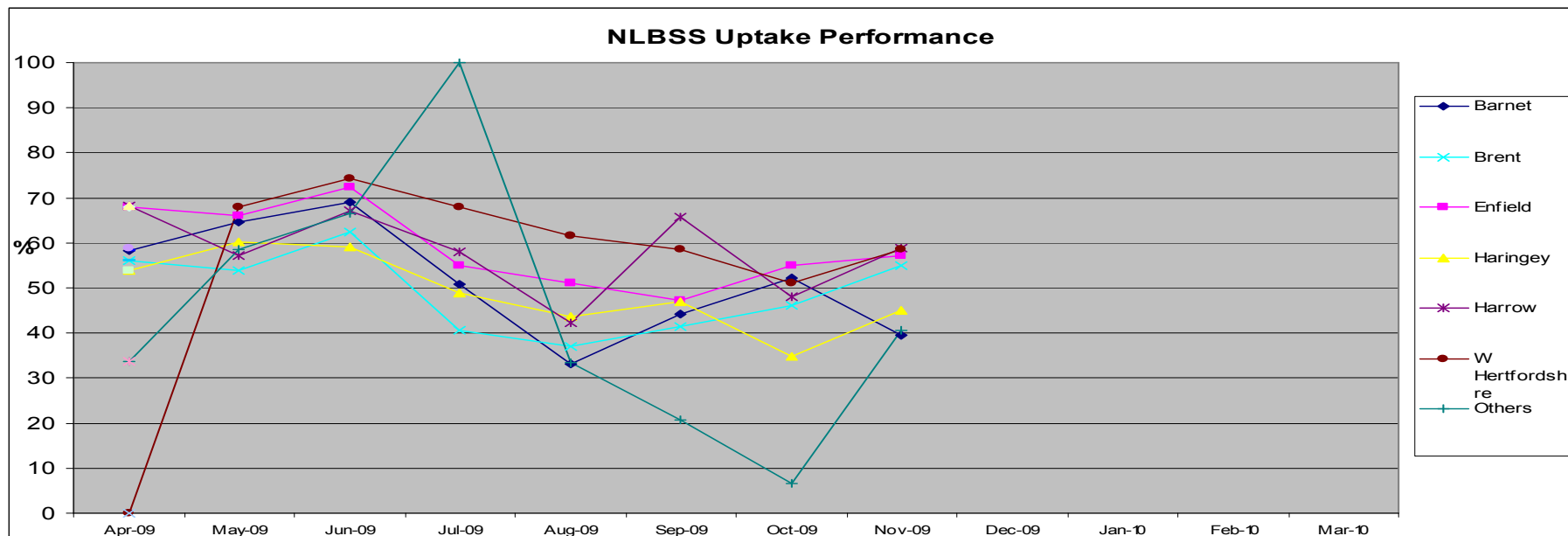


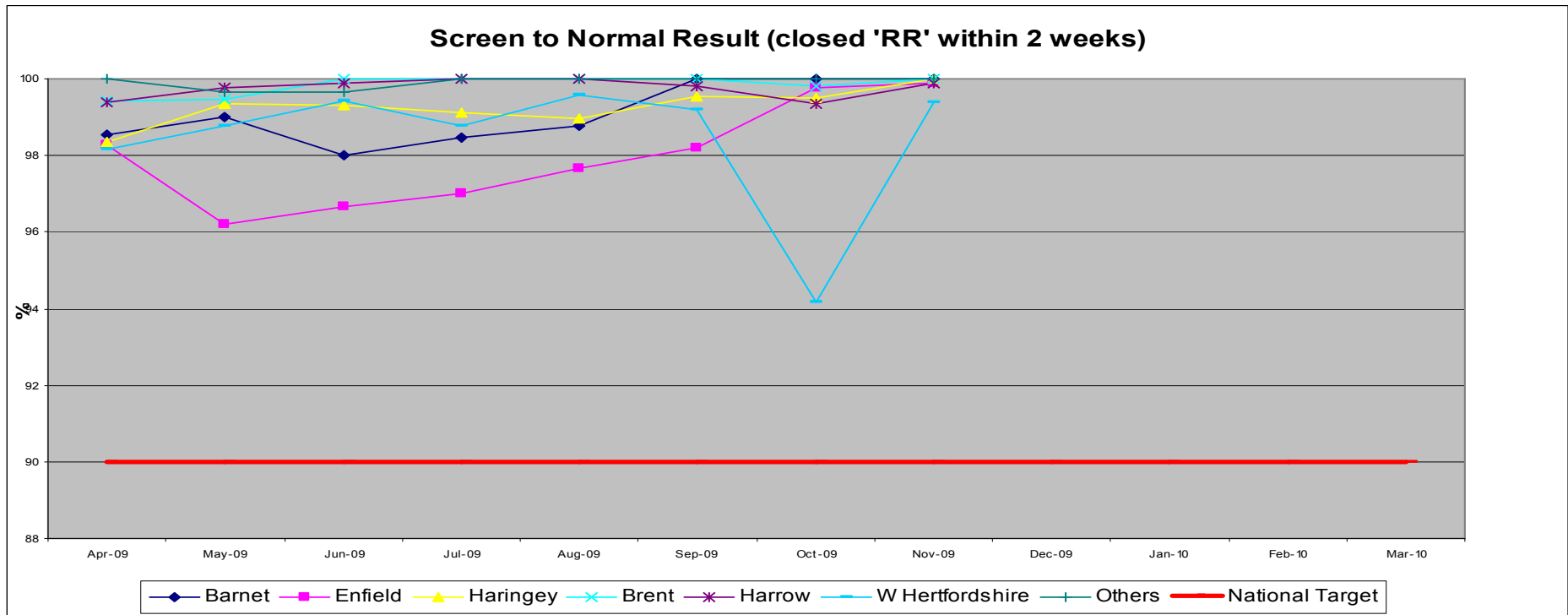
North London Breast Screening Unit

Breast Screening Data 2008/9

North London Breast Screening Services - Monthly Performance Report									
Uptake - 2009-2010									
The percentage of invited women who attend for screening.									
The national minimum standard is 70%.									
% Uptake	2008-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09
Report run date	15/09/09	15/10/2009	16/11/2009	15/12/2009	19/08/2009	11/09/2009	15/10/2009	09/11/2009	15/12/2009
Barnet	60%	58	65	69	51	33	44	52	40
Brent	57%	56	54	63	40	37	41	46	55
Enfield	63%	68	66	72	55	51	47	55	57
Haringey	55%	54	60	59	49	44	47	35	45
Harrow	64%	68	57	67	58	42	66	48	59
W Hertfordshire	67%	N/A	68	74	68	62	59	51	59
Others	49%	34	59	67	100	33	21	7	41
Service-wide	60%	59	62	67*	53	46	51	49	56
<i>- Uptake figures take up 6 months to stabilise; information highlighted in red italics is for reference purpose only.</i>									
* During this month, many practices with traditionally good/high uptake have been screened									

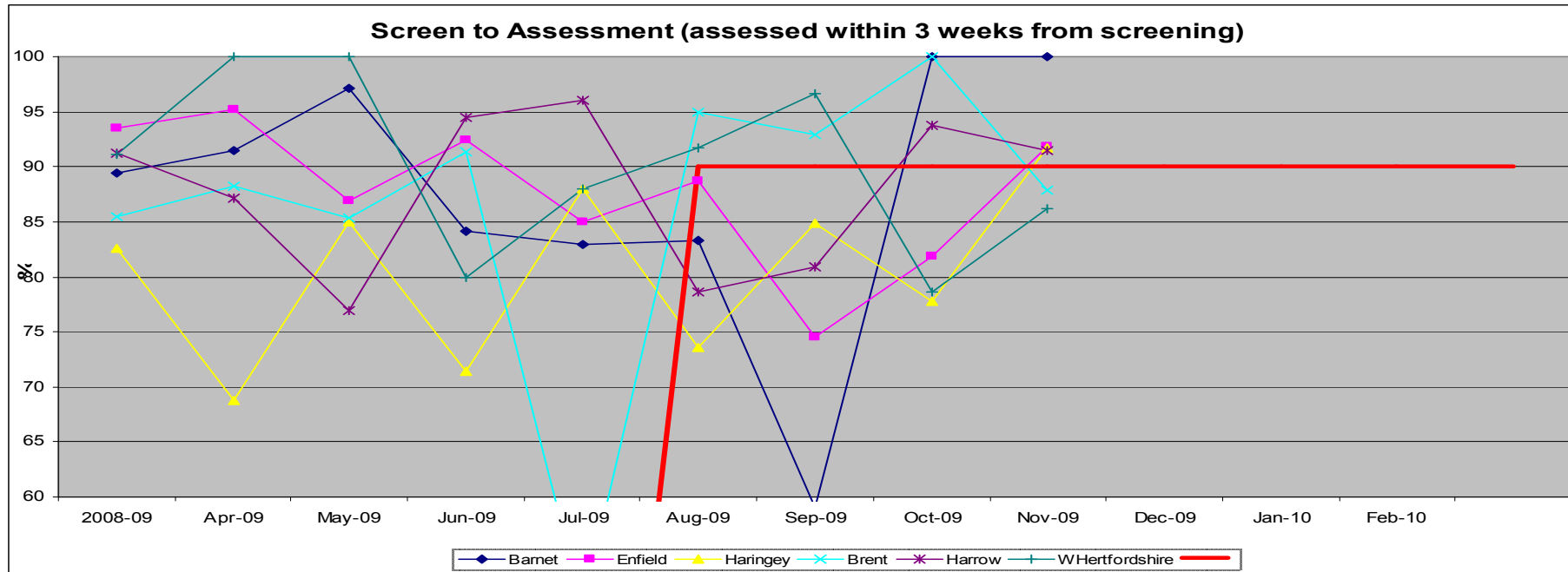


North London Breast Screening Services - Monthly Performance Report											
Screen to Normal Result - 2009 - 2010											
Number screened, and number closed 'Routine Recall' within 2 weeks.											
Report - SR026											
The national minimum standard is >90% within 2 weeks.											
%	2008-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10
Barnet	99	99	99	98	98	99	100	100	100		
Brent	99	99	99	100	100	100	100	100	100		
Enfield	99	98	96	97	97	98	98	100	100		
Haringey	98	98	99	99	99	99	100	99	100		
Harrow	100	99	100	100	100	100	100	99	100		
W Hertfordshire	99	98	99	99	99	100	99	94	99		
Others	99	100	100	100	100	100	100	100	100		
Service-wide	99	99	99	99	99	99	99	99	100		

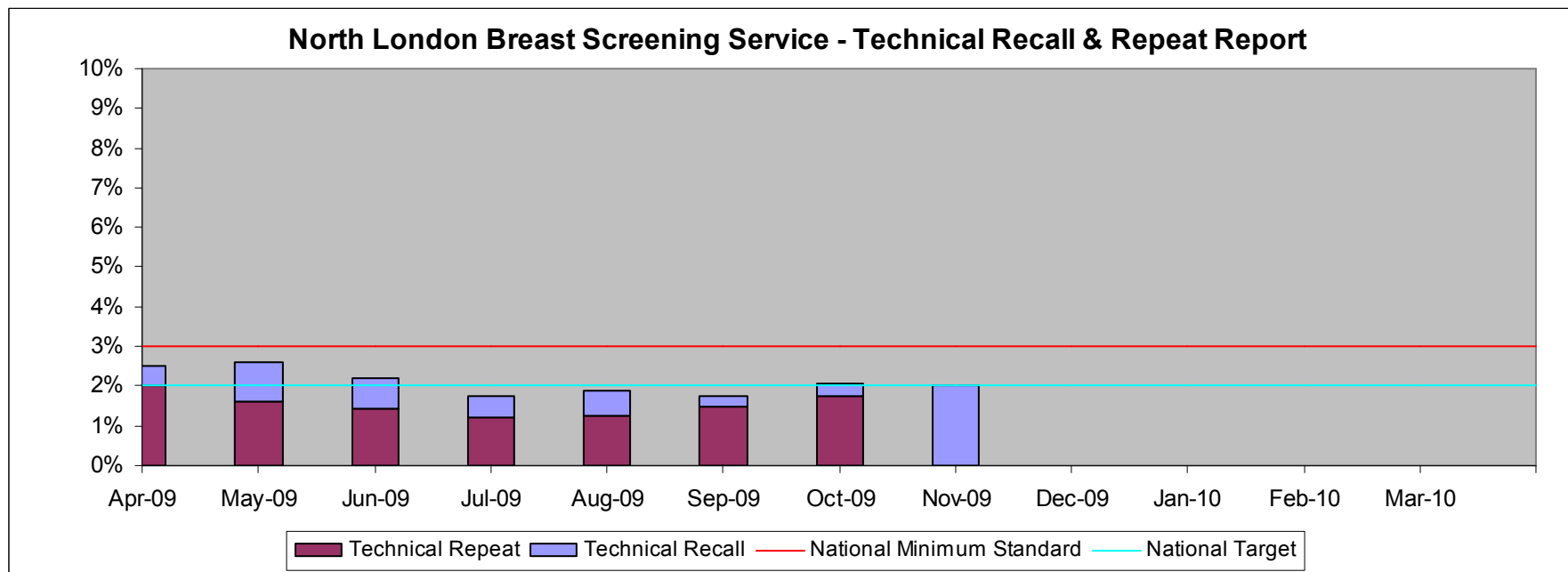


North London Breast Screening Services - Monthly Performance Report										
Screen to Actual Assessment - 2009 - 2010										
Number screened, and number assessed within 3 weeks.						Report SR025				
%		2008-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09
Barnet		89	91	97	84	83	83	59	100	100
Brent		85	88	85	91	50	95	93	100	88
Enfield		93	95	87	92	85	89	75	82	92
Haringey		83	69	85	71	88	74	85	78	92
Harrow		91	87	77	94	96	79	81	94	91
W Hertfordshire		91	100	100	80	88	92	97	79	86
Others		91	75	71	91	50	100	100	0	100
Service-wide		89	88	85	88	87	86	82	86	91

Note that performance has appeared to slip below the 90% standard. This is in fact because the definition has changed and the starting point is women assessed in the month that they were screened in. Women who delayed their assessment due to summer holidays and then came in Sep would explain the dip in Sep. We would expect performance to improve post Xmas. SEE DEFINITIONAL CHANGE BELOW



North London Breast Screening Services - Monthly Performance Report										
Technical Recall & Repeat Report - 2009 - 2010										
Objective: to minimise the number of women undergoing repeat examinations										
National minimum standard: number of repeat examinations <3% of total examinations										
National target: number of repeat examinations <2% of total examinations										
new QA report - run from april 09 - uses screening date, old report used date of offered apptmnt										
		2008-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09
Number of clients	Total screened	40,954	4,207	3,931	4,424	4,206	3,415	3,897	4,938	4,524
	Technical Repeat	882	85	64	63	51	43	58	86	1
	Technical Recall	305	21	39	35	22	22	10	15	91
	Total TRs	1187	106	103	98	73	65	68	101	92
%	Technical Repeat	2.2%	2.0%	1.6%	1.4%	1.2%	1.3%	1.5%	1.7%	0.02%
	Technical Recall	0.7%	0.5%	1.0%	0.8%	0.5%	0.6%	0.3%	0.3%	2.01%
	Total TRs	2.9%	2.5%	2.6%	2.2%	1.7%	1.9%	1.7%	2.0%	2.03%



North London Breast Screening Services - Monthly

Performance Report

Number of first appointments analysis (invitation by Date of First Offered Appointment during reported month) - 2009 - 2010

Call/Recall
and Self-
Referral

		Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	# #	# #	Total	Average
Total Number of Screen		4,060	3,960	4,770	4,065	3,110	4,530	4,598	4,930			34,023	4253
PCT	Appointment Type	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	# #	# #	Total	Average
Barnet	Called/Recalled	1,041	1,411	761	1,118	773	338	527	357			6,326	791
	Self-Referral aged <=70	65	58										44
	aged 70+	17	24	55	43	27	28	41	33			350	21
	Total			23	25	9	17	31	21			167	
		1,123	1,493	839	1,186	809	383	599	411			6,843	855
Brent	Called/Recalled	1,303	739	16	583	626	1,075	1,007	739			6,088	761
	Self-Referral aged <=70	48	64										37
	aged 70+	13	12	45	32	15	29	37	23			293	10
	Total			15	12	7	11	9	4			83	
		1,364	815	76	627	648	1,115	1,053	766			6,464	808
Enfield	Called/Recalled	1,520	1,153	1,336	1,909	1,395	1,853	2,356	2,206			13,728	1716
	Self-Referral aged <=70		55										32
	aged 70+	37		38	33	17	22	21	34			257	20
	Total	27	16	21	16	28	19	20	16			163	
		1,584	1,224	1,395	1,958	1,440	1,894	2,397	2,256			14,148	1769

Haringey	Called/Recalled		465	709	1,261	1,617	1,203	1,617	721	522	8,115	1014	
	Self-Referral	aged <=70	37	29									30
		aged 70+	11	6	36	31	27	18	25	36	239		8
	Total				12	4	8	4	12	6	63		
			513	744	1,309	1,652	1,238	1,639	758	564	8,417	1052	
Harrow	Called/Recalled		1,187	522	1,836	577	83	1,140	1,488	1,315	8,148	1019	
	Self-Referral	aged <=70	32	48									33
		aged 70+	25	24	44	37	24	32	25	23	265		35
	Total				25	33	33	51	49	36	276		
			1,244	594	1,905	647	140	1,223	1,562	1,374	8,689	1086	
W Hertfordshire	Called/Recalled			301	784	565	809	1,230	1,021	1,534	6,244	892	
	Self-Referral	aged <=70											21
		aged 70+	28	21	26	25	21	17	18	15	171		50
	Total		19	43	87	60	47	36	44	67	403		
			47	365	897	650	877	1,283	1,083	1,616	6,818	852	
Others	Called/Recalled		713	585	393	9	22	49	2	10	1,783	223	
	Self-Referral	aged <=70											6
		aged 70+	2	8	14	6	-	9	7	4	50		2
	Total		2	2	3	2	2	3	2	3	19		
			717	595	410	17	24	61	11	17	1,852	232	
Total	Called/Recalled		6,229	5,420	6,387	6,378	4,911	7,302	7,122	6,683	50,432	6304	
	Self-Referral	aged <=70	249	283	258	207	131	155	174	168	1,625	203	
		aged 70+	114	127	186	152	134	141	167	153	1,174	147	
Total		6,592	5,830	6,831	6,737	5,176	7,598	7,463	7,004	53,231	6654		

North London Breast Screening Services - Monthly Performance Report									
Service performance - 2009 - 2010									
Customer Care		Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09
Complaints (written)*		2	2	7	1	1	5	6	3
Compliments (written)*		0	3	3	7	-	1	2	2
<i>* formal complaints and compliments, excludes entries in comments book</i>									
Incidents		12	7	11	16	8	10	19	25
Outstanding									
Number of Open Episodes older than 6 months*	Target*	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09
Review Date**									
Barnet	80								
Brent and Harrow	149								
Enfield and Haringey	130								
W Hertfordshire	84								
Total	442								
Number on NBSS System SQOE									
Number of Open Episodes (NBSS)	Target	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09
Reported printed on		18-May-09	15-Jun-09	16-Jul-09	10-Sep-09		25-Oct-09	16-Nov-09	15-Dec-09
Screening		8							
Assessment		72							
Total	442	80	97	77	89	89	4	44	63
* National minimum standard: <= 0.25% of total eligible population									
** PCTs to print BCOs on 15th of each month, for number of open episodes older than 6 months ending the previous months.									

North London Breast Screening Service - Service Performance

